

TERMS AND CONDITIONS

The customer and The Student Storage Company agree to the following terms and conditions:

The following paragraphs contain the general terms and conditions under which The Student Storage Company. ("THE SSC") is engaged in the movement, transportation, rental, and/or storage of personal items including, but not limited to, boxes and packages within the United States and jointly through interchange with its affiliates. THE SSC reserves the right to amend any portion of this service explanation at any time. The most current service explanation may be found at THE SSC Web site (www.thestudentstorage.com) and is available upon written request from THE SSC main office.

1. SERVICE. Storage Services shall include the pickup, transportation, storage, and delivery of the Customer's possessions. The Customer shall present pre-packed personal goods to THE SSC at the time of pickup. THE SSC shall transport these goods to an appropriate storage facility chosen at the sole discretion of THE SSC. THE SSC will return the goods to the Customer during dates and times established by THE SSC by considering school and dormitory schedules. Customer agrees to be present to receive the goods at the specified delivery date, time, and location.

2. STORAGE. The Customer understands access to goods in storage is permitted only with 5 days prior notice and upon payment of a non-refundable fee as per the Pricing section below. If the items must be delivered prior to the specified delivery dates, an additional fee will apply as per the Pricing section below.

3. THE MATERIAL DROP-OFF. The customer will provide dates and times for the materials that they will need for packing. This information will be sent to the customer via e-mail and be posted on the website. The customer must have an account with the THE SSC and show up with a school I.D. The customer at that time will sign a contract with the SSC. On this contract, the customer will acknowledge that he/she has read the Terms & Conditions. The terms and conditions are the same on the website.

The customer will receive the materials that he/she requested, at this time they may request additional materials. A Customer Service representative will indicate the amount of materials given on their contract. The boxes that the customer takes must be used for our program. Any extra boxes that the customer does not use should be returned on the day of their scheduled pick-up. If the customer takes more boxes than they use and does not return them in the same condition that they received them, there will be additional charges for those items as follows: Small box:\$4.00, medium box:\$5.00,large box:\$6.00, bubble-wrap:\$3.50, tape:\$4.00

4.PICK-UP AND DELIVERY. THE SSC will provide the Customer with a date, time and location of where pickup or delivery will occur. This information will be sent via email and be posted on the website. THE SSC provides storage services subject to a number of restrictions. The Customer accepts full responsibility and liability for any damages or losses that result from the Customer's failure to adhere to these service restrictions. The customer must communicate any changes to the previously scheduled delivery date or location to the SSC at least 10 days prior to the earlier of the originally scheduled delivery date and the new delivery date. Changes made within 9 days of the delivery date are not guaranteed. An additional fee may be assessed as per the Pricing section below.

The Customer recognizes that THE SSC will not be held liable for damage to their belongings after delivery has occurred. In the event that the Customer is not present during their scheduled delivery date and time, THE SSC representatives will not leave items behind and the customer will have to make arrangements for a redelivery solely at the expense of the customer. Customers must notify THE SSC in advance if someone else is to receive their belongings.

5. HOW TO PACK GUIDE. The Customer acknowledges reading and accepting the terms of THE SSC Packing Guide as found on THE SSC website and agrees that the safe packing of items is the sole responsibility of the Customer.

6. PRICING AND DEPOSITS. The Customer agrees to pay the total cost of the services provided by THE SSC based on the number and type of items tendered to THE SSC at the time of pickup, the exact services to be provided, and the prices contained on THE SSC website. The Customer further agrees to pay any applicable fees as specified in the Pricing section.

The Customer agrees to pay a \$25 deposit by credit card to reserve space for our services. The deposit will be credited against the Customer's final bill. Deposits will be refundable only if requested prior to 2 weeks before the Customer's finals week. The deposit will be refunded in full in the event that THE SSC is unable to perform the services for the Customer for any reason other than the Customer's willful acts to void the contract. All charges for services are due and payable immediately following the pickup of the Customer's possessions. All accounts must be paid by credit card following pickup. The Customer hereby authorizes THE SSC to charge the Customer-provided credit card or bank account for the balance owing for the services rendered and any additional fees after deducting the initial deposit. Checks or cash are not accepted. The Customer acknowledges that they remain indebted to THE SSC for any balance owed on their account as a result of invalid credit card information, THE SSC'S inability to receive credit card authorizations, or for any other reason, which prevents THE SSC from being paid for the services and any additional fees. THE SSC reserves the right to hold the Customer's possessions until payment has been received in full. The Customer acknowledges that their failure to pay their account in full prior to the delivery date could result in a change in the delivery date and the assessment of additional fees. Pricing for the services shall be in accordance with the pricing schedule contained on THE SSC Web site. In addition, THE SSC will charge and the Customer will pay additional fees as described in this section. The purpose of the additional fees is to compensate THE SSC for expenses it incurs beyond those associated with the provision of services according to standard procedures. Additional Fees may be charged for the following, as explained in the sections of this Agreement: Redelivery After Failed Attempt - \$75, Summer Access (location of warehouse) - \$75, Pick-Up or Delivery Outside Standard Dates - \$250, Late Change of Delivery Day or Location - \$50, Billing Fee - \$25, Late payment fee \$25/mos beginning July 15th. Additional Abandonment Fees - Costs incurred when storage items are not claimed by the Customer.

7.VENDORS/AGENTS. THE SSC uses vendors and other agents in performing the services for the Customer. The Customer acknowledges the use of these parties and the fact that the Customer has no contractual relationship with these parties.

8. INSURANCE. The Customer recognizes that only loss or damage caused by the negligence of THE SSC will be covered by THE SSC insurance policy, as described in these Terms and Conditions. Only physical damage to the exterior of the box/item will activate any insurance claim on the item. In addition, damages that result from non-adherence to the How To Pack Guide are not the responsibility of THE SSC. THE SSC automatically protects each SSC storage and shipping package against loss or damage up to a value of \$100. Unless the customer purchases additional insurance, the customer agrees that the released value of each package is no greater than \$100 and that THE SSC's liability is limited to \$100. THE SSC strongly recommends the purchase of additional insurance. Additional insurance can be purchased as follows:

(1)Through the moving company ,(the day that we pick up your items). It can be purchased at the replacement rate of \$10 per \$500,(you will indicate which box or items you want insured). This insurance is in effect from the time of pick-up until you return in the fall.

(2) Through the CSI protection group. The company provides personal property insurance for students' property for less than the cost of a homeowner's deductible. Visit collegestudentinsurance.com or call (888)441-4911. For a more comprehensive explanation of insurance see section 8 of the Terms and Conditions on our website.

9. ABANDONMENT. Without limiting the right of THE SSC to conclude for other reasons that the Customer will not be returning to school, the Customer agrees that their failure to be present on the scheduled delivery day and their failure to communicate with THE SSC concerning an alternate delivery arrangement constitutes abandonment of their stored possessions.

Under abandonment of their possessions, the Customer agrees to pay THE SSC for all charges and fees relating to the failed delivery and further shipping of the possessions to the permanent address provided by the Customer at the time of registration. THE SSC has the right to assume ownership of the abandoned property on December 30th of the service year.

10. WAIVER. Except as specifically provided in this Agreement, the Customer waives any claims for damage or loss of any article against THE SSC and its employees. The Customer expressly releases and holds THE STUDENT STORAGE COMPANY, and its agents and employees harmless from any and all costs of processing any claim or defending any claim arising from this Agreement.

11. APPLICABLE LAW. The Customer acknowledges that there are no representations, warranties, or Agreements by or between the parties which are not fully set forth herein and no representative of THE SSC or THE SSC'S agents is authorized to make any representations, warranties, or Agreements other than as expressly set forth herein. A writing signed by the parties may only amend this Agreement.

12. ENTIRE AGREEMENT. This Agreement shall be governed, interpreted, and construed according to the law of the State of New York. The Customer agrees that any court action pertaining to this agreement shall be conducted in courts in the State of New York.